

Maps, Parking, and Places to Stay

A Reference Guide for Patients and Families

Read this guide to learn about:

- Parking around the hospital
- Volunteer Driver's program
- Vancouver General Hospital amenities
- Eating around Vancouver General Hospital
- Recommendations when booking places to stay



Parking:

Where can I find parking around Vancouver General Hospital (VGH)?

You may be dropped off at the main entrances to the Jim Pattison Pavilion or Leon Blackmore Pavilion. Note that there is no temporary parking at these entrances – only active drop-off and pick-up allowed. Please refer to the included map for parkade locations and prices, these prices are subject to change.

VGH Parkade

This is located at 890 W12th Ave, Vancouver (on Laurel Street and West 12th Avenue). There are two entrances: Laurel Street and West 12th Avenue. It is strongly encouraged that you park here for your L/BMT Daycare Appointments. See circled section on the map located on the following page.

Diamond Health Care Centre Parkade

This is located on Laurel Street, between West 10th and West 12th Avenues. There is only one entrance and it is accessible via Laurel Street.

Street Parking:

There are metered parking spaces around the hospital on 12th Street, Laurel Street and on the upper ramp of the Jim Pattison Pavilion entrance.

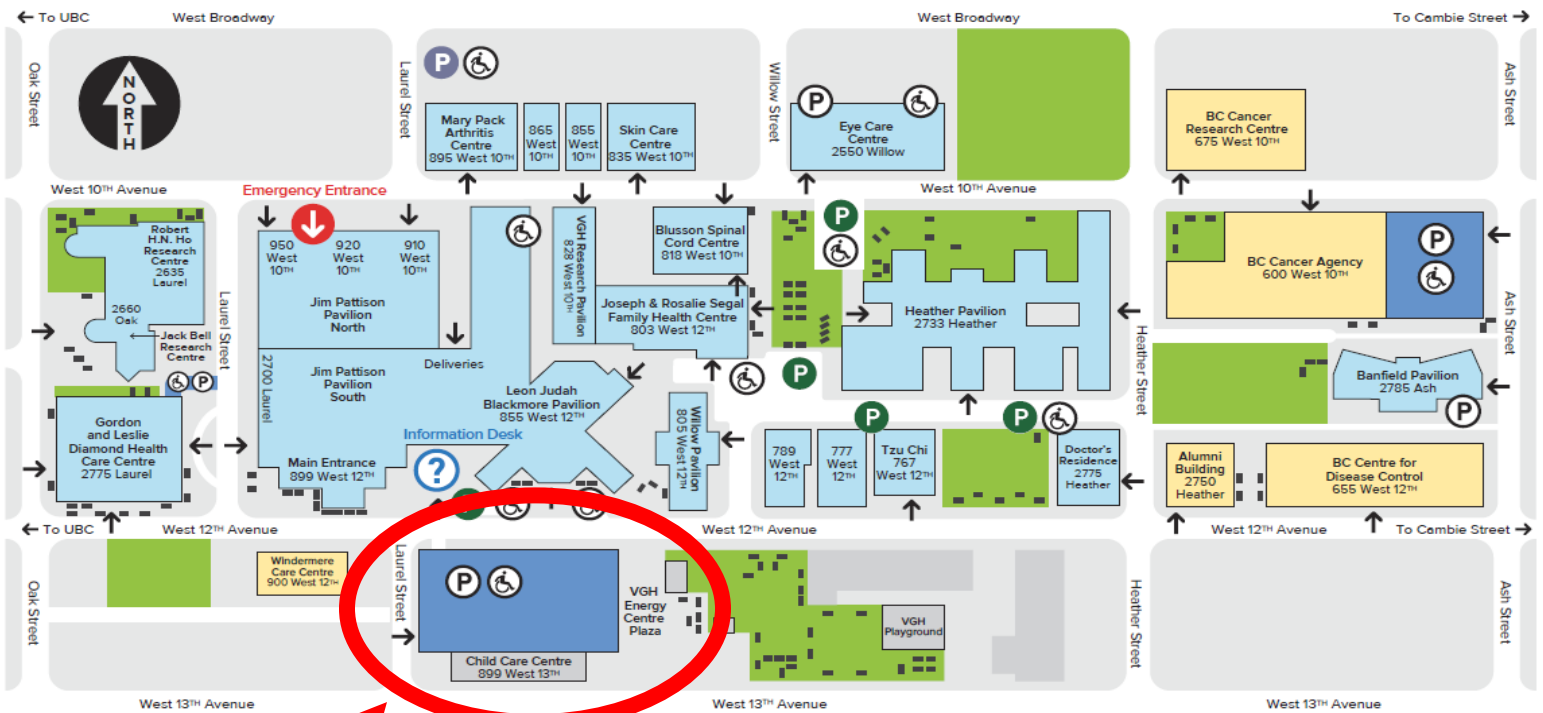
There is free street parking available on the street if you have time to drive around the side streets and don't mind walking a few blocks. Street parking closer to the hospital have a green 2-hour limit sign between 6am and 6pm. There is no time limit for these spaces at night between 6pm and 6am.

How can I find out more about Disabled parking stickers for my vehicle?

Applications for disabled parking stickers require approval from your doctor. To find out if you qualify, go online www.sparc.bc.ca/parking-permits/apply-for-a-permit/ or call 604-718-7744 or toll free at 1 888 718 7794.

Vancouver General Hospital Hospital Zone Map with Seating Areas

- Hospital Complex
- Related Facilities
- P Public Parkade
- ♿ Accessible Parking
- ↓ Emergency Entrance
- Green Space
- Streets & Driveways
- Building Entrances
- P Short-term Parking
- P Arthritis Patient Parking
- ? Information Desk
- Seating Areas



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VGH Parkade

VANCOUVER COASTAL HEALTH - PUBLIC PARKING RATES

FACILITY	LOT LOCATION	LOT #	FIRST 1/2 HOUR	FIRST HOUR	EACH ADDITIONAL HOUR	DAY/EVENING RATE	24 HR RATE	EVENING (5pm to 6am) & WEEKEND	WEEKLY	MONTHLY
GFS	GF Strong	213	\$1.50	\$3.00	\$3.00	\$8.50	-	-	-	\$115.00
LGH	North Shore Hospice (Pay-by-Phone only)	196	\$1.75	\$3.50	\$3.50	-	\$14.25	\$6.00	-	
	LGH Main Parkade (Level 1 to 3)	144	\$1.75	\$3.50	\$3.50	-	\$14.25	\$6.00	\$48.00	\$66.75
	LGH HOpe Centre	146	\$1.75	\$3.50	\$3.50	-	\$14.25	\$6.00	\$48.00	\$66.75
	LGH Evergreen House	145	-	\$1.75	\$1.75	-	\$14.25	\$6.00	\$48.00	\$66.75
	LGH Rehab Centre (off E. 13th St)	195	\$1.75	\$3.50	\$3.50	-	-	-	-	-
VGH	Vancouver General Hospital Parkade	186	\$3.00	\$6.00	\$6.00	-	\$18.75	-	\$64.50	-
	JPP Upper Ramp	189	\$3.75	\$7.50	\$7.50	-	-	-	-	-
	JPP Lower Ramp	188	\$3.00	\$6.00	\$6.00	\$18.75 (7am – 5pm M-F)	-	-	-	-
	Emergency	191	\$3.00	\$6.00	\$6.00	-	-	-	-	-
	Courtyard	187	\$3.00	\$6.00	\$6.00	\$18.75 (6am - 5pm M-F)	-	\$8.25	-	-
ECC	Eye Care Centre	194	\$3.00	\$6.00	\$6.00	\$18.75 (6am - 5pm M-F)	-	-	-	-
SCC	Skin Care Centre	193	\$2.00	\$4.00	\$4.00	\$10.00 (7am-7pm M-F Code Required)	-	-	-	-
DHCC	Diamond Health Care Centre Parkade	184	\$3.00	\$6.00	\$6.00	-	\$18.75	-	\$64.50	-
RH	Richmond Hospital Parkade & Exterior Lot	202	-	\$3.50	\$3.50	-	\$15.00	-	\$35.25	\$63.00
Minoru	Minoru Residences	208	-	\$3.00	\$3.00	-	\$15.00	-	-	

Updated Nov 2019

Volunteer Drivers:

Volunteer Cancer Drivers Society (no charge) 604-515-5400

This is a certified not-for-profit charity organization operating Monday to Friday 8am – 6pm, providing complimentary transportation to and from essential cancer treatments and cancer related medical appointments. This service covers Vancouver, North and West Vancouver, Burnaby, Coquitlam, Port Coquitlam, Port Moody, Surrey, White Rock, Richmond, Delta, Langley, New Westminster, Maple Ridge, Pitt Meadows, Chilliwack, Abbotsford and Mission.

For more information or to book a ride, visit <https://volunteercancerdrivers.ca/>

Please always book two days ahead if possible

At Vancouver General Hospital:

The **volunteer help desk** located in the main entrance of Jim Pattison Pavilion can help you with any questions about resources and locations in the hospital.

Translators/Language Interpreters

Spoken language interpreters are available to help with communication between staff and patients who have limited English. These interpreters can only be requested by our staff, please speak to us if you or your family needs the help of an interpreter.

Spiritual Care at VGH 604-875-4151

Ask your nurse for a referral to our Spiritual Care services; non-denominational professionals can meet with you, regardless of your beliefs. There is a Sacred Space on the ground floor of Leon Blackmore Pavilion near the elevators. This is a quiet room, open to everyone, for prayer, meditation, reflection and ceremony.

<http://www.vch.ca/your-care/cultural-spiritual-services/spiritual-care-multifaith-services>

VGH's CIBC Centre for Patients and Families 604-875-5887

Located in VGH's main lobby, this is a quiet area where caregivers can access computers, phones, printers, copiers, fax machines and reading/media rooms. A librarian is also available to help recommend books & resources.

<https://www.vch.ca/en/location-service/cibc-centre-patients-families-vancouver-general-hospital>

Aboriginal Patient Navigator Program at VGH 1-877-875-1131

Ask for a referral to the Aboriginal Patient Navigator Program for requests for traditional ceremonies such as smudging, cedar and elder fan brushings or blanketing. See the link for the First Nations Health Authority's "Living with Cancer" Guide: <http://www.fnha.ca/wellnessContent/Wellness/Living-With-Cancer.pdf>

Where can I eat around Vancouver General Hospital?

- **Sassafras Cafeteria** offers a wide variety of foods. Relax in its large seating area, which includes lounge chairs, sofas and an outdoor patio. It is located on the 2nd floor of Jim Pattison Pavilion and the 3rd floor of Leon Blackmore Pavilion. Sassafras is open every day from 6:30 am to 7:00 pm.
- **Café Ami** offers a full range of sandwiches, pastries and cookies. It is located at the main entrance of Jim Pattison Pavilion. Café Ami is open every day from 6:00 am to 11:30 pm.
- **Zookaz Kaffé** offers a variety of food, including soups, paninis, pasta dishes, pastries and cookies. It is located on the main floor of the Diamond Health Care Centre, across the street from Jim Pattison Pavilion (Laurel Street exit). Zookaz Kaffé is open Monday to Friday from 6:00 am to 5:00 pm.
- **Purple Grain** offers a salad bar, pre-made salads and bowls, soups, fresh juices, real fruit smoothies and other beverages. They have vegan and gluten free options. It is located on the main floor of the Diamond Health Care Centre, across the street from Jim Pattison Pavilion (Laurel Street Exit). Salad Loop™ is open Monday to Sunday from 5:30 am to 7:00 pm.
- **Starbucks® Coffee and Shoppers Drug Mart® Pharmacy:** Both are located on the main floor of the Diamond Health Care Centre, across the street from Jim Pattison Pavilion (Laurel Street Exit).

Tim Horton's® and many more local restaurants, coffee shops and stores are located along West Broadway, 1 block north of 10th Ave. At the Cambie St. and West Broadway intersection (15-20 minute walk):

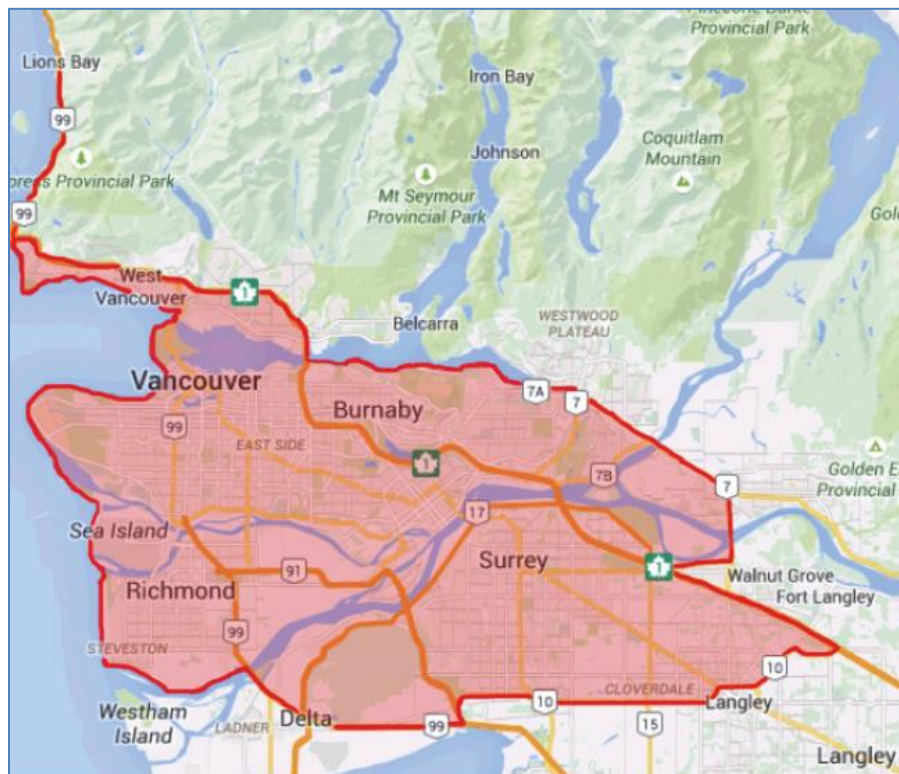
- Broadway-City Hall Skytrain Station
- London Drugs Pharmacy
- Save-On-Foods Groceries
- Whole Foods Groceries
- Canadian Tire
- Best Buy
- Homesense/Winners

I'm from out of town, where could I stay?

Many patients requiring treatment do not live in the Lower Mainland. Our team can assist you in finding accommodations, see the following pages for options.

IMPORTANT things to consider when organizing accommodations:

- Ensure accommodations are within a 60 minute drive to Vancouver General Hospital; please see the boundary map below.
- Patients with weak immune systems will not be able to take public transit.
- Our program can't ensure all of the housing options in the following pages are appropriate for patients. Please always visit the apartment or thoroughly research options before booking long term accommodations.
- To plan for unpredictable schedule changes, we recommend booking accommodations with a flexible cancellation policy.
- Try to choose lodgings that have an elevator or a minimum amount of stairs.
- When making reservations, ask if the location has "Medical Rates".
- Also see <https://www.vch.ca/en/location-service/cibc-centre-patients-families-vancouver-general-hospital>



Places to Stay

VGH Area

Nightly Price Range Legend

\$ = \$0 - \$100	\$\$ = \$100 - \$150	\$\$\$ = \$150 - \$200	\$\$\$\$ = \$200+
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ACCOMMODATIONS BY PILLOW SUITES

Address	2859 and 2875 Manitoba Street (at West 13 th Ave.)	Phone	604-764-8776
Email	suites@pillow.net	Web	www.pillow.net
Walk Time	Approximately 25 minutes	Rates	Low Season: \$ High Season: \$-\$\$
Description	Minimum 30 day stay. 2 suites total: 1 and 2 bedroom furnished apartments, fully equipped kitchens. 2 apartments with dishwashers. 2-bedrooms have in-suite washer/dryer. Includes access to washer/dryer, wireless internet, telephone, TV and separate entrances. Free limited parking.		

CAMBIE LODGE B&B

Address	446 West 13 th Ave. (at Cambie St.)	Phone	604-872-3060 Toll Free: 1-888-872-3060
Email	reservations@beautifulguesthouse.ca	Web	www.cambie.beautifulguesthouse.ca
Walk Time	Approximately 15 minutes	Rates	Low Season: \$-\$\$ High Season: \$\$
Description	Extended or short term stays. Includes TV, wireless internet, breakfast and parking. Rooms have a queen bed and private or shared bathroom, or a limited number of 2-room suites for a family of 5 members. <i>No Kitchen. Not Wheelchair Accessible. Medical discount available.</i>		

CENTURY PLAZA HOTEL

Address	1015 Burrard Street (at Comox St)	Phone	604-687-0575 Toll Free: 1-800-663-1818
Email	reserve@century-plaza.com	Web	https://www.century-plaza.com/
Walk Time	Approximately 45 minutes or 10 minute drive	Rates	Low Season: \$-\$\$ High Season: \$\$
Description	Parking extra fee of \$22 per day. WI-FI internet, kitchenettes, accessible rooms, indoor swimming pool, fitness center, salon, restaurant and coffee shop. Pet-friendly suites available. Room service available.		

DOUGLAS GUEST HOUSE

Address	456 West 13 Ave (at Cambie St.)	Phone	604-872-3060 Toll Free: 1-888-872-3060
Email	reservations@beautifulguesthouse.ca	Web	www.douglas.beautifulguesthouse.ca
Walk Time	Approximately 15 minutes	Rates	Low Season: \$-\$\$ High Season: \$\$
Description	Extended or short term stays. Private rooms with queen bed and shared bathroom, or a limited number of 2-room suites with kitchenette and private bath. Includes TV, Wi-Fi, breakfast and parking. <i>No Kitchen. Not Wheelchair Accessible.</i>		

DOUGWEST BUILDING

Address	464 West 13 th Ave. (at Cambie St.)	Phone	604-872-3060 Toll Free: 1-888-872-3060
Email	dougwest@beautifulguesthouse.ca	Web	www.dougwest.beautifulguesthouse.ca
Walk Time	Approximately 15 minutes	Rates	Low Season: \$-\$\$ High Season: \$\$
Description	Long stay. Private rooms with queen bed and shared bathroom, TV, Wi-Fi, a large fully equipped kitchen, coin-operated laundry and a large living room for common use. Maid services once a week. <i>Not Wheelchair Accessible.</i>		

EASTER SEALS HOUSE

Address	3981 Oak Street (at West 24 th Ave)	Phone	604-736-3475 Toll Free: 1-800-818-3666
Email	eshousevcr@eastersealsbcy.ca (inquiries only)	Web	www.lionsbc.ca
Walk Time	Approximately 20 minutes	Rates	\$ (\$76/night)
Description	TV and kitchenettes. Parking (\$10/night). Pets <25lbs allowed upon approval (\$25/night)		

FAIRVIEW GUEST HOUSE

Address	896 W. 13 th Ave (at Laurel St.)	Phone	604-873-0842
Walk Time	Approximately 5 minutes	Rates	\$-\$\$
Description	Weekly and monthly rates available. Parking on site. Fully-equipped kitchen and Wi-Fi. No pets. Not wheelchair accessible.		

HOLIDAY INN VANCOUVER CENTRE

Address	711 West Broadway (at Heather St.)	Phone	604-879-0511
Email	info@hivancouver.com	Web	www.ihg.com/holidayinn/hotels/us/en/vancouver/yvrbw/hoteldetail
Walk Time	Approximately 10 minutes	Rates	Low Season: \$\$ High Season: \$\$\$-\$\$\$\$
Description	Parking extra fee of \$22 per day, WI-FI internet, on-site washer and dryer, fridge, accessible rooms, indoor swimming pool, fitness center, and Stages Restaurant. Room service available.		

HOLIDAY INN VANCOUVER DOWNTOWN

Address	1110 Howe St,	Phone	604-684-2151
Email	info@hivancouverdowntown.com	Web	www.ihg.com/holidayinn/hotels/us/en/vancouver/yvrdt/hoteldetail
Walk Time	Approximately 45 minutes or 10 minute drive	Rates	Low Season: \$\$ High Season: \$\$\$-\$\$\$\$
Description	<i>Often more economic than Broadway Holiday Inn.</i> Parking extra fee of \$29 per day, WI-FI internet, on-site washer and dryer, fridge, accessible rooms, indoor swimming pool, fitness center, and Unwind Restaurant. Room service available.		

JEAN C. BARBER LODGE (CANADIAN CANCER SOCIETY)

Address	575 W 10th Ave (at Ash st.)	Phone	604-879-9131 Ext: 2 or toll free 1-888-939-3333
Walk Time	Approximately 5 minutes	Rates	Free for patients; \$54.60/caregiver/night
Description	Priority is given to cancer patients. Includes three meals daily and coin laundry. No TVs in the individual suites. Activity room with games and wireless internet are available. There is no guarantee parking. If clients have a car the suggestion is to park at VGH or the BC Cancer parkade.		

LAUREL & 17TH (ACCESSIBLE SUITE)

Address	896 West 17th Ave (at Laurel St.)	Phone	604-209-7203
Email	info@laurelandseventeenth.com	Web	laurelandseventeenth.com
Walk Time	Approximately 10 minutes	Rates	\$\$
Description	Minimum 30 day stay. Wheelchair accessible, furnished 2 bedrooms, 1 bathroom and kitchen on top floor, with ramp and lift access. Bathroom with wheel in multi-use shower setup. Kitchen with microwave, fridge/freezer, dishwasher, oven with induction cooktop. In-suite washer and dryer.		

THE LAUREL - HARBOUR OF HOPE

Address	898 West 24th Ave (at Laurel St.)	Phone	(604) 292-6799
Email	N/A	Web	the-laurel-harbour-of-hope.business.site/
Walk Time	Approximately 20 minutes	Rates	\$75/night
Description	Private rooms in shared accommodation for patients and families of patients. Every room has a queen size bed and an ensuite. Common areas include kitchen and laundry. Breakfast is provided daily. Not wheel accessible. Also option of 1 bedroom suite that may be available for longer stays.		

SANDMAN SUITES ON W GEORGIA

Address	180 W Georgia St,	Phone	(604) 681-2211
Email	reservations@sandman.ca	Web	https://www.sandmanhotels.com
Walk Time	Approximately 40 minutes	Rates	\$\$-\$\$\$
Description	Variety of rooms, including suites with kitchenettes and pet friendly rooms. Amenities include a pool, fitness area, free Wifi, and parking (additional fee). Variety of restaurants and shopping in the area. Wheelchair accessible.		

SANDMAN SUITES ON DAVIE

Address	1160 Davie Street (at Jervis St.)	Phone	604-681-7263 Toll Free: 1-800-726-3626
Email	reservations@sandman.ca	Web	https://www.sandmanhotels.com
Walk Time	Approximately 50 minutes/ 10 minute drive	Rates	Low Season (Oct-Apr): \$\$-\$\$\$ High Season (May-Sept): \$\$-\$\$\$
Description	Variety of rooms, including suites with kitchenettes and pet friendly rooms. Amenities include a pool, fitness area, free Wifi, and parking (additional fee). Variety of restaurants and shopping in the area. Wheelchair accessible. **To note: not in close proximity to VGH.		

SHORT STAY SUITE

Address	225 West King Edward Ave. (at Columbia St.)	Phone	604-219-0914
Email	gfach@telus.net	Web	N/A
Walk Time	To VGH - Approximately 26 minutes to GF Strong – Approximately 15 minutes	Rates	\$
Description	Minimum stay 3 nights. Self-contained basement suite with private entrance and key. Includes kitchenette, cable TV, wireless internet and local phone calls. In good weather, the backyard nicely extends the livable area. There is a shared clothes washer and dryer.		

TWELVE OAKS BY MARQUEE APARTMENT

Address	2777 Oak Street, Vancouver, BC, V6H 3N3	Phone	604-428-5979
Email	iesmail@marqueegoc.com	Web	www.twelveoaksbymarquee.com
Walk Time	Approximately 1 minute	Rates	\$
Description	Pet friendly fully furnished one bedroom and two bedroom units. Linen, towels, tableware, kitchenware and in-suite washer/dryer with cable TV, wifi, and hydro included. Common areas cleaned daily, live-in caretaker and secure underground parking. Medical rates available.		

WINDSOR GUEST HOUSE

Address	325 West 11 th Ave. (at Alberta St.)	Phone	604-872-3060 Toll Free: 1-888-872-3060
Email	reservations@beautifulguesthouse.ca	Web	www.windsor.beautifulguesthouse.ca
Walk Time	Approximately 15 minutes	Rates	Low Season \$-\$\$ High Season: \$\$
Description	Extended or short term stays. Included TV, wireless internet, breakfast and parking. Rooms have a queen bed and private or shared bathroom. Two room penthouse available that sleeps four. <i>No Kitchen. Not Wheelchair Accessible</i>		

Tips:

- Ask if Medical Rates are available
- If you are requiring a stay longer than 30 days, ask if 30+ day rates are available
- If you are planning to stay at a hotel, consider booking a suite with a kitchenette to allow meal preparation and planning
- If you are using a mobility aid (ex. cane, walker, wheelchair), ask for an accessible suite

Places to Stay Disclaimer

Vancouver Coastal Health has tried to compile complete and accurate information for their list, but will not be responsible for any errors or omissions and assumes no responsibility regarding the accuracy or completeness of the information.

This list of places to stay is provided for informational purposes only, and the listings have been selected based solely on proximity to VGH or the UBC Hospital. Inclusion in, or exclusion from the list does not imply any endorsement, approval or recommendation of, or comment on the quality or suitability of, any person or business by Vancouver Coastal Health. Any concerns you have related to a particular business must be discussed and resolved with them directly. Vancouver Coastal Health makes no promises, and assumes no responsibility regarding the availability, quality, or suitability of any listed business.